

**ORDINARY GENERAL SHAREHOLDERS' MEETING No. 165**

**AGENDA**

March 27, 2025

1. QUORUM VERIFICATION
2. READING AND APPROVAL OF THE AGENDA
3. APPOINTMENT OF ASSEMBLY DELEGATES FOR REVIEW AND APPROVAL OF THE MEETING MINUTES
4. PRESENTATION OF THE SUSTAINABLE MANAGEMENT REPORT BY THE BOARD OF DIRECTORS AND THE PRESIDENT OF THE BANK
5. PRESENTATION OF THE ANNUAL CORPORATE GOVERNANCE REPORT
6. PRESENTATION OF THE BOARD OF DIRECTORS' REPORT ON THE REVIEW PROCESS OF THE EFFECTIVENESS OF THE INTERNAL CONTROL SYSTEM DEVELOPED IN 2024
7. PRESENTATION OF THE SEPARATE AND CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR 2024, THE BUSINESS GROUP REPORT, NOTES, AND OTHER ANNEXES
8. REPORTS FROM THE EXTERNAL AUDITOR
9. CONSIDERATION OF THE PROPOSAL FOR APPROVAL OF THE SEPARATE AND CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR 2024, NOTES TO THEM, AND OTHER ANNEXES
10. PROPOSAL FOR LOSS ABSORPTION
11. REPORT OF THE FINANCIAL CONSUMER DEFENDER FOR 2024
12. ELECTION OF THE BOARD OF DIRECTORS AND SETTING OF FEES
13. ELECTION OF THE INTERNAL AUDITOR AND ASSIGNMENT OF FEES
14. ELECTION OF THE FINANCIAL CONSUMER DEFENDER AND ASSIGNMENT OF FEES
15. PROPOSALS