

ORDINARY GENERAL SHAREHOLDERS' MEETING MARCH 18, 2022

ELECTION OF ALTERNATE FINANCIAL CONSUMER OMBUDSMAN

At the meeting of the Board of Directors held on March 14, 2022, the Financial Consumer Ombudsman's Office presented the resignation letter submitted by Christiam Ubeymar Infante Angarita to the position of Alternate Financial Consumer Ombudsman held since 2020, nominating Gonzalo Méndez Morales for such position. After its analysis and evaluation, the Board of Directors agreed to submit this proposal to the General Shareholders' Meeting in accordance with the recommendation made by the Ombudsman's Office.

Candidate Profile Overview

Gonzalo Méndez Morales is a lawyer specialized in Public Economic Law from Universidad de los Andes and holds advanced degrees in Investment Banking, Stock Market, Value Management and Company Valuation from the same University. He also serves as arbitrator in commercial and financial law, amiable composer in private contract law and extra-judicial conciliator in law at the Center for Arbitration and Conciliation of the Chamber of Commerce of Bogotá; trainer in the Legal Training Programs for Conciliators in Law, National and International Arbitration and of Arbitral Tribunal Registrars at the Center for Arbitration and Conciliation and the Business Training Management of the Chamber of Commerce of Bogotá; arbitrator, amiable composer and extra-judicial conciliator in law at the Colombian Society of Engineers and appraiser registered with the Open Appraisers Registry before the National Self-Regulatory Appraisers Corporation (ANA in Spanish) under the Special Intangible Assets category.