

## RELEVANT INFORMATION

Bogotá D.C., September 18, 2024. Banco Popular S.A. (“Banco”) hereby informs shareholders and the general market that, in accordance with Article Six of the Bylaws, the Bank has undertaken the necessary procedures to carry out the dematerialization of all ordinary shares issued by the entity that are currently in physical circulation.

This event will be finalized at the close of market operations on September 20, 2024 (“Dematerialization Date”). As of September 23, 2024, the ordinary shares of Banco Popular S.A. will begin to circulate in dematerialized form through the registration and account annotation system managed by the Centralized Securities Deposit Deceval S.A. (“Deceval”). Consequently, physical certificates will no longer be valid as of the Dematerialization Date.

Shareholders will retain their rights without any alteration. The holder of the Bank's shares will be entitled to receive from Deceval deposit certificates that indicate the number of shares they own and serve to authenticate them as shareholders of Banco Popular S.A. These deposit certificates will not be transferable, negotiable, or used to transfer ownership of the shares. The account annotation will establish the corresponding rights for each shareholder. Therefore, any transfers, encumbrances, divisions, usufructs, and precautionary measures existing or affecting the shares, as well as any other impacts on the rights contained therein, will be maintained or perfected, as applicable, through the registration of the respective act in the accounts managed by Deceval.

As of the Dematerialization Date, the Bank will act as a direct depositor before Deceval for all shareholders holding physical certificates who do not have a brokerage firm managing their shares as of that date, with no costs incurred by the shareholders represented by the Bank, which will only arise when they decide to trade their investment. Shareholders who have a securities management contract with a brokerage firm will be represented by that firm.

Shareholders are advised to update their personal and contact information. Banco Popular S.A. will address any inquiries from shareholders regarding this process via email at [alejandra\\_dumar@bancopopular.com.co](mailto:alejandra_dumar@bancopopular.com.co), as well as assist in updating information for those shareholders who require it.

Furthermore, shareholders and the general market are informed that today, the Bolsa de Valores de Colombia S.A. will issue an informative bulletin on this matter.